

## Quality Policy Statement

It is the objective of West Yorkshire Steel Co. Ltd to satisfy the quality and delivery requirements of our customers at competitive prices.

We will measure our performance in meeting customers' requirements and work with them to continually improve the service that we provide.

In order to achieve this objective, it is the policy of West Yorkshire Steel Co. Ltd to maintain an effective and efficient Quality Management System based upon the requirements of BS EN ISO 9001:2015.

In particular, the management will:

- Monitor customer satisfaction and set objectives for continuous improvement.
- Regularly monitor and review the achievement of our business objectives in the areas of Sales, Planning, Purchasing, Production, Stock, Transport and Finance.
- Ensure the availability and competence of the support resources for the core processes.
- Management will set, monitor and measure the effectiveness of our business processes, company objectives and customer satisfaction through our Management Reviews and Internal Audit Processes.

All of our staff shall be made aware of our Quality Policy and be appropriately trained in order to effectively implement our Quality Management System.

The achievement of quality and continuous improvement is fundamental to all activities carried out within our company and must be practised by all employees as an integral part of their daily work.

Policy has been approved on the behalf of the Directors



Signed By: Duncan Ellis  
Position: Director